Note that the MOZAIK online site will be open until March 16, 2018 to receive and process online registrations.

Dear Parent/Guardian,

As a follow up to our previous email, you may now re-register your child for the 2018-2019 school year through the secure MOZAIK website. You can access the site from the ETSB website under the PARENTS TAB or at <u>https://inscription.espacemozaik.ca</u>

Steps to follow:

- 1. Be sure to use the MOZAIK website and not the ETSB Parent Portal.
- 2. Click the LOG IN button on the top of the page. 👥 mozaïkportail Fr Log in Mozaïk-Inscription The simple and efficient way to re-register your child at school! Complete the re-registration of all your children whether in elementary or high school, all grouped in one place. Note that the registration will always be displayed according to the language of the school board. ΠŶ Ö School Daycare service **Course Selection** Re-register your children with just a Book your children's place. Let us know what courses your few clicks. We will take care of the Emergency contacts? Allergies? Medication? It is important to us! children wish to take. We are change of address! preparing them for a great year!

3. If you have not previously entered this site, you must proceed as a new user and create an account. Scroll down on the login page to get the create account link.

i mozaïk	
ATTENTION - All parents who had an acc modified the site infrastructure, specificall are unable to re-create the user accounts	count before December 13, 2016, will have to re-create it. We have ly the login module. Because all of the data is secure and encrypted, we ourselves. Thank you for your understanding.
Access to parents Need help? Before connecting, make sure that your school su	ubscribes to the service.
Sign in with your social media account Facebook in Linkedin Microsoft G+ Google	Sign in with your Mozaïk account Email Address
	Don't have an account? Create your account

- 4. You may <u>ONLY</u> use the email you provided to your school (the one which received this email), to access the re-registration information.
- 5. There is a video tutorial provided on the login page of the site.



ATTENTION – All parents who had an account before December 13, 2016, will have to re-create it. We have modified the site infrastructure, specifically the login module. Because all of the data is secure and encrypted, we are unable to re-create the user accounts aursplayes. Thank you for your understanding
Access to parents
Need help? Before connecting, make sure that your school subscribes to the service.
Complete the following: The Email Address must be the one you provided to the school.
Email Address
Get a verification code
New Password
Confirmation
Save Cancel

- 6. Re-enter your email address.
- 7. Click on the GET A VERIFICATION CODE button.
- 8. Leave your browser window open and go to your email inbox for the code.

Access to par	ents
ed help?	
efore connecting, make su	re that your school subscribes to the service.
Complete the following:	
The Email Address must b	e the one you provided to the school.
Email Address	
edwardsju@etsb.qc.ca	
/erification Code	
1	

- 9. Enter this code in the new box marked VERIFICATION CODE.
- **10.** Press the **VERIFY CODE** button.

	Need help? Before connecting, make sure that your school subscribes to the service.			
c	Complete the following:			
	The Email Address must be the one you provided to the school.			
c	Email Address edwardsju@etsb.qc.ca			
	Change e-mail			
	New Password			
Y	Confirmation			
	Save <u>Cancel</u>			

11. Create your password.

We advise that you write it down for future use. It will be required for Course Selection at a later date.

- 12. Re-enter your email to confirm.
- **13.** Click on the save button.

Once your account is created and you have linked your student(s) to your account and are logged in, you will then be redirected to your child's (or children's) registration information. From here you will be able to:

Choose the desired action:

- either REGISTER AT SCHOOL or
- DO NOT REGISTER to cancel registration

a + sign will allow you to display additional details

PLEASE NOTE THAT COURSE SELECTION FOR SECONDARY 1 THROUGH 3, WORK ORIENTED TRAINING & SEMI-SKILLED TRADE PROGRAMS IS AVAILABLE IMMEDIATELY, ONCE YOU HAVE RE-REGISTERD YOUR CHILD.

SECONDARY 4 & 5 COURSE SELECTION WILL TAKE PLACE IN SCIENCE & TECHNOLOGY CLASSES WITH THE ACADEMIC COUNSELLOR, THE WEEK OF FEBRUARY 26TH.

Thank you for re-registering your child (children) with the Eastern Townships School Board and entrusting his/her education to us.

Tips & Tricks

- The email address you must use is the one that received the emails regarding re-registering your child.
- In the case of a shared custody situation, only one parent may be the primary responsible adult and can re-register a student. Please call us to confirm which parent this is designated to if you are unsure or unable to access your student's dossier.
- This process uses an encrypted cloud granting you access to your student's dossier. It is secure and confidential and may only use ONE email address that corresponds to your child's dossier at MV, thereby giving you access. Please call us to confirm your email address if you are not sure.

If you:

- ... Are using the Facebook or Google+ links, you must make sure that these accounts are using the <u>same address that you provided us at the</u> <u>school</u>.
- 2. ... Closed your browser to get your verification code you will need to request a new one. The key to entering the verification code is leaving that window open in your browser while you get the code from your email.
- 3. ... Did not receive your verification code, please check your recycle bin, spam folder or junk mail folders;
- 4. ... Are using Safari as an internet browser, please try Firefox or Chrome;
- 5. ... Are using your telephone, please try a desktop computer or if you are using a desktop computer, try your phone.

If none of these solutions work for you, the likely cause could be your ISP (internet service provider) blocking the email content as Spam.

In this case, if you have an alternate email address, (Gmail and/or Hotmail etc), please call us at the school and we'd be happy to change the address in your student's dossier to one of those.